



NEWSFLASH!

To: Our Valued Client

From: Colleen M. Walters, MAHCM
Chief Operating Officer

Subject: Organizational Changes

Date: January 30, 2013

It is with a sense of deep sadness that I announce that Monica Hohl, CPC Director of Client Services has decided to retire effective March 1, 2013 in anticipation of the birth of her first grandchild. Monica joined MPR in 2000 with the acquisition of PracticePro from then Mercy Health Partners.

During her extensive healthcare career, she successfully launched practice start-ups, managed multiple provider practices and guided MPR as a leader and change agent. Under Monica's leadership, MPR has successfully grown revenue enhancement through process improvement, coding education and adoption of electronic medical records. Her gentle style, sense of humor and wisdom will be sorely missed. In anticipation of Monica's retirement, I have made the following promotions:

- Deanna Peters has been selected as the Director of Client Services / Training. Deanna joined Medical Professional Resources (MPR), LLC in 2001 and has over 16 years of healthcare office management, training and billing experience. She recently lead a successful implementation of eClinical Works in over 12 provider practices.
- Geri Hennigen has been promoted to the position of Manager of Quality Assurance. Geri joined MPR in 2000 and has extensive secondary healthcare billing and revenue enhancement experience. Geri will provide managerial oversight for the billing processes.

We are privileged to serve you and your patients, please contact me directly at cwalters.mpr@gmail.com or cellular phone (937) 207-8846, if we can be of service to you.